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Website  
[www.ctc.clermontcountyohio.gov](http://www.ctc.clermontcountyohio.gov)

## Key Statistics

Passenger Trips  
**97,280**

Fixed Route  
 Passenger Trips  
**57,011**

Demand Response  
 Passenger Trips  
**40,269**

Contracted Route  
 Ridership

Metro Route 82X  
**37,776**

Metro Route 28 & 29X  
**186,272**

Miles Traveled by CTC

Fixed Route  
**327,505**

Demand Response  
**589,491**

Total  
**917,001**

Total Website Hits  
**13,952**

Total Phone Calls to  
 Main Line  
**46,788**

Employees

Vehicle Operators  
**28**

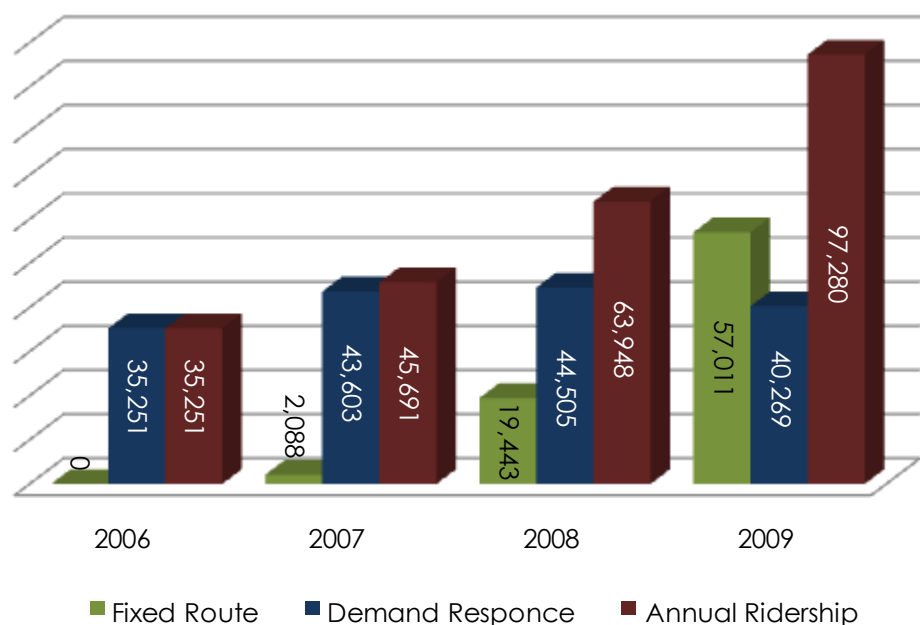
Dispatchers/Supervisors  
**2**

Administration  
**3**

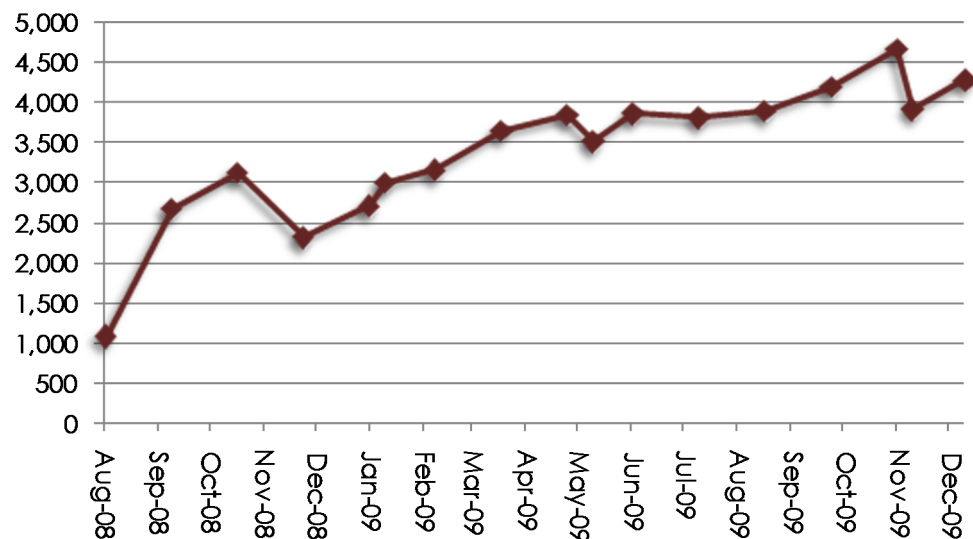
# Fiscal Year 2009 Annual Report

2009 was the first full year of service for route 4X Amelia Express. The route carried significantly more passengers than expected. CTC took over the route from Metro in August of 2008 expecting between 20,000 and 25,000 passengers. **In 2009 Route 4X carried 45,932 passengers.** The popularity of the route was a double edged sword for CTC. To keep up with the increased ridership CTC had to add several trips to the morning, just to provide a seat for each passenger. The increased ridership is proof that Clermont County residents desire quality transit services. CTC also started Route 3 Milford to Goshen via Miami Twp, which was not met with as much success as Route 4X. CTC's demand response services provided as much service as possible, but experienced record denials. **In 2009 CTC denied 8,303 demand response trips**

## Annual Ridership



## 4X Ridership Since Start Up





#### Vehicles

Buses

**26**

Mini Vans

**2**

Support

**3**

#### Board Members

Robert L. Proud  
Edwin H. Humphrey  
R. Scott Croswell III

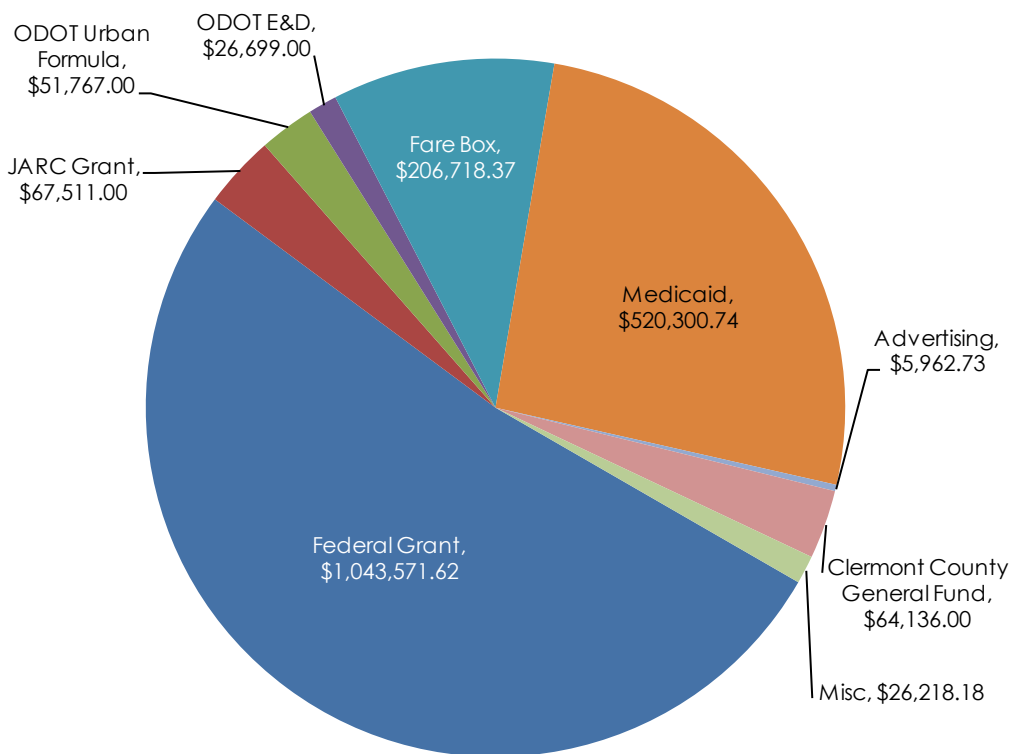
#### Management

Director  
Ben Capelle

Operations Manager  
Bob Hallgath

Fiscal Manager  
Sandy Moell

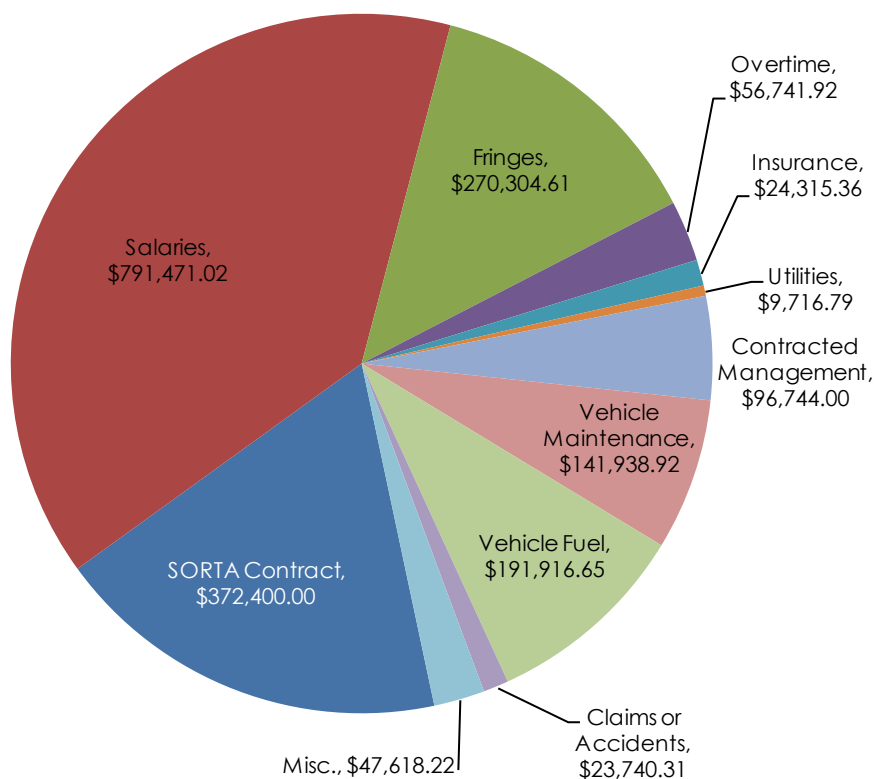
## 2009 Operating Revenue



**Total 2009 Operating Revenue \$2,012,884.64**

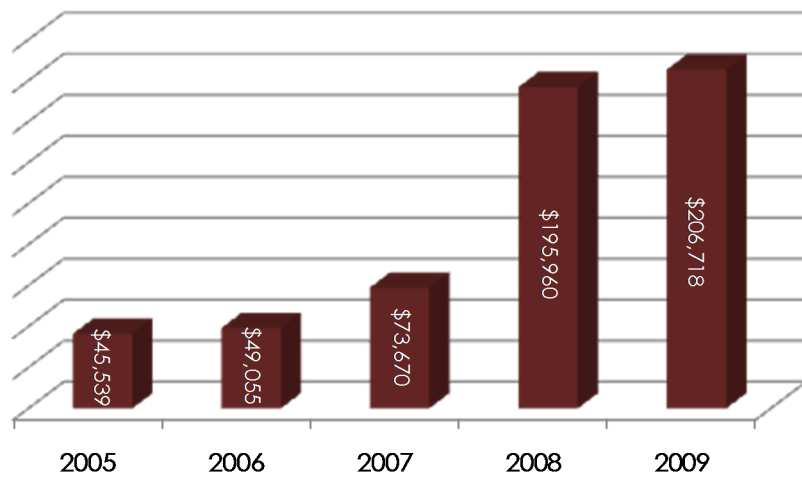
\*Note: All \$64,136 was paid back to the Clermont County general fund in 2010

## 2009 Operating Expenditures

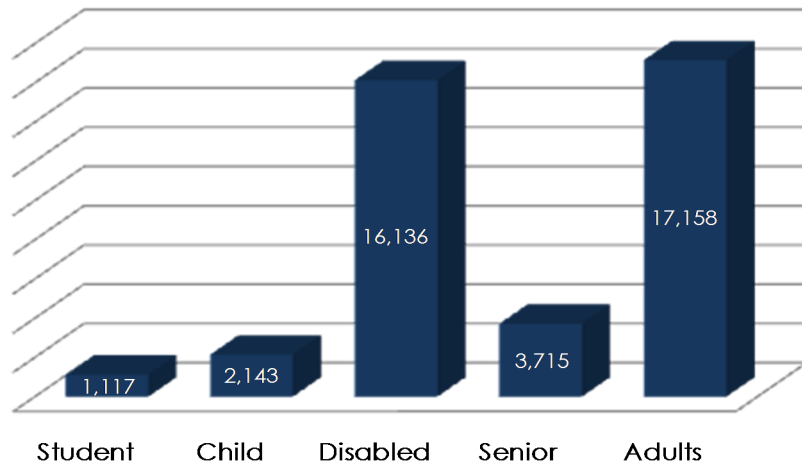


**Total 2009 Operating Expense \$2,026,907.80**

**Annual Farebox Revenue**



**Demand Response Ridership by Fare Type**



**Total System Revenue**

